

**HAGEWOOD WATER SYSTEM**  
**NOTICE OF VIOLATION/ TIER 2 PUBLIC NOTIFICATION OF NON-COMPLIANCE**  
**Chlorine Treatment Technique Violation**

The Hagewood Water System is currently in violation of the treatment technique requirements for minimum residual disinfectant level as set forth by the State (Part XII of the Louisiana State Sanitary Code). Although this incident is not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

The Louisiana Department of Health (LDH) has determined that the presence of microbiological contaminants is a health concern at certain levels of exposure and requires the disinfection of drinking water to kill disease-causing organisms. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not just associated with disease-causing organisms in drinking water, but also may be caused by a number of factors other than your drinking water. LDH has set enforceable requirements for treating drinking water to reduce the risk of these adverse health effects. Treatment such as filtering and disinfecting the water removes and destroys microbiological contaminants. Drinking water which is treated to meet LDH requirements is associated with little to none of this risk and should be considered safe.

We are required to monitor your water for the residual disinfectant level. This tells us whether we are effectively treating the water supply. During the compliance monitoring periods of 5/1/2025 through 5/31/2025, and 6/1/2025 through 6/30/2025, the Hagewood Water System failed to provide the minimum residual disinfectant level in the treated water supplied to customers. The violation occurred because the treated water chlorine residual was less than 0.5 milligrams per liter in over five percent of the samples collected in the water system in two consecutive months.

You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

We have increased the chlorine dosage and flushed throughout the system to ensure the residual is at or above the required level. System compliance is expected by 7/15/2025.

For more information, please contact John Bynog at 318-471-6715.

This notice is being sent to you by Hagewood Water System, PWS ID# LA1069005. Date distributed: July 21, 2025